

交響神探：福爾摩斯與華生醫生 – 節目取消及退票安排

原定於 2025 年 06月29日 (星期日)下午 2 時 30 分在香港大會堂音樂廳舉行的《交響神探：福爾摩斯與華生醫生》，因技術問題，節目現告取消。該節目經城市售票網(URBTIX)公開發售的門票，將安排退票。

有關場次的退票安排如下：

以 Visa 卡、萬事達卡、美國運通卡、銀聯卡、支付寶、微信支付 或 電子錢包購票之人士：

退款將自動透過貓眼平台處理，按城市售票網最新購票記錄所載，以購票人士在購時採用的同一付款方式退款，需時約六十至八十個工作天。

以現金 (只限港幣)、八達通 或 轉數快 購票之人士：

已購票人士請於 2025 年 6月9日(星期一) 至 2025 年 7月8日(星期二) 期間，於辦公時間前往城市售票網貓眼客戶服務中心出示完整的門票正本 (必須連票根)，以辦理退款手續。退款將於門票退回後，以轉數快或銀行轉賬方式退回至持票人士提供之銀行戶口。

城市售票網貓眼客戶服務中心

地址：香港銅鑼灣禮頓道 77 號禮頓中心 14 樓 1418 室

辦公時間：星期一至五，上午 10 時 至 晚上 7 時

退款不包括購票手續費 及 門票送遞服務費用。

如有任何退票查詢，請致電城市售票網票務查詢 及 客戶服務熱線 3166 1100 或 電郵至 urbtix@maoyan.com.hk。有關節目查詢，請於辦公時間內 whatsapp 9185 6987 或 致電 8222 7976 或 電郵至 info@youthorchestra.hk。

港青交響協會
2025 年 6月6日



Symphonic Detective: Sherlock Holmes & Dr. Watson – Event Cancellation and Ticket Refund Arrangement

For technical reasons, the event "Symphonic Detective: Sherlock Holmes & Dr. Watson" scheduled for 2:30pm on 29th June 2025 (Sunday) at the Hong Kong City Hall Concert Hall has been cancelled. Tickets for the event that sold through URBIX will be refunded.

The arrangement of ticket refund for the screening is as follows:

For payment made by Visa, Mastercard, American Express, UnionPay, Alipay, WeChat Pay or mobile payment through electronic wallet where applicable:

Refund shall automatically be handled by Maoyan through the same method previously used to purchase the ticket according to the latest record of URBIX in around 60-80 working days.

For payment made by Cash (HK currency only), Octopus or EPS:

Please apply your refund with original ticket intact (with stub) at the URBIX Maoyan Customer Service Centre during office hours from 9 June 2025 (Monday) to 8 July 2025 (Tuesday). Upon the receipt of returned tickets, refund will be deposited to the designated bank account provided by the ticket holders via FPS or bank transfer.

URBIX Maoyan Customer Service Centre

Address: Unit 1418, 14/F, Leighton Centre, 7 Leighton Road, Causeway Bay, Hong Kong

Office hours: Monday to Friday, 10am - 7pm

Service charges of ticket purchase and ticket delivery are non-refundable.

For refund enquiry, please contact URBIX Ticketing Enquiries and Customer Service hotline at 3166 1100 or email to urbix@maoyan.com.hk. For programme enquiry, please whatsapp at 9185 6987 or contact at 8222 7976 during office hours, or email info@youthorchestra.hk.

CHK Youth Symphony Society

6th June 2025

